



# Chatbot

## Use the Power of AI for Customer Satisfaction

You want to offer seamless service to your customers. That's why chatbot is here for you.

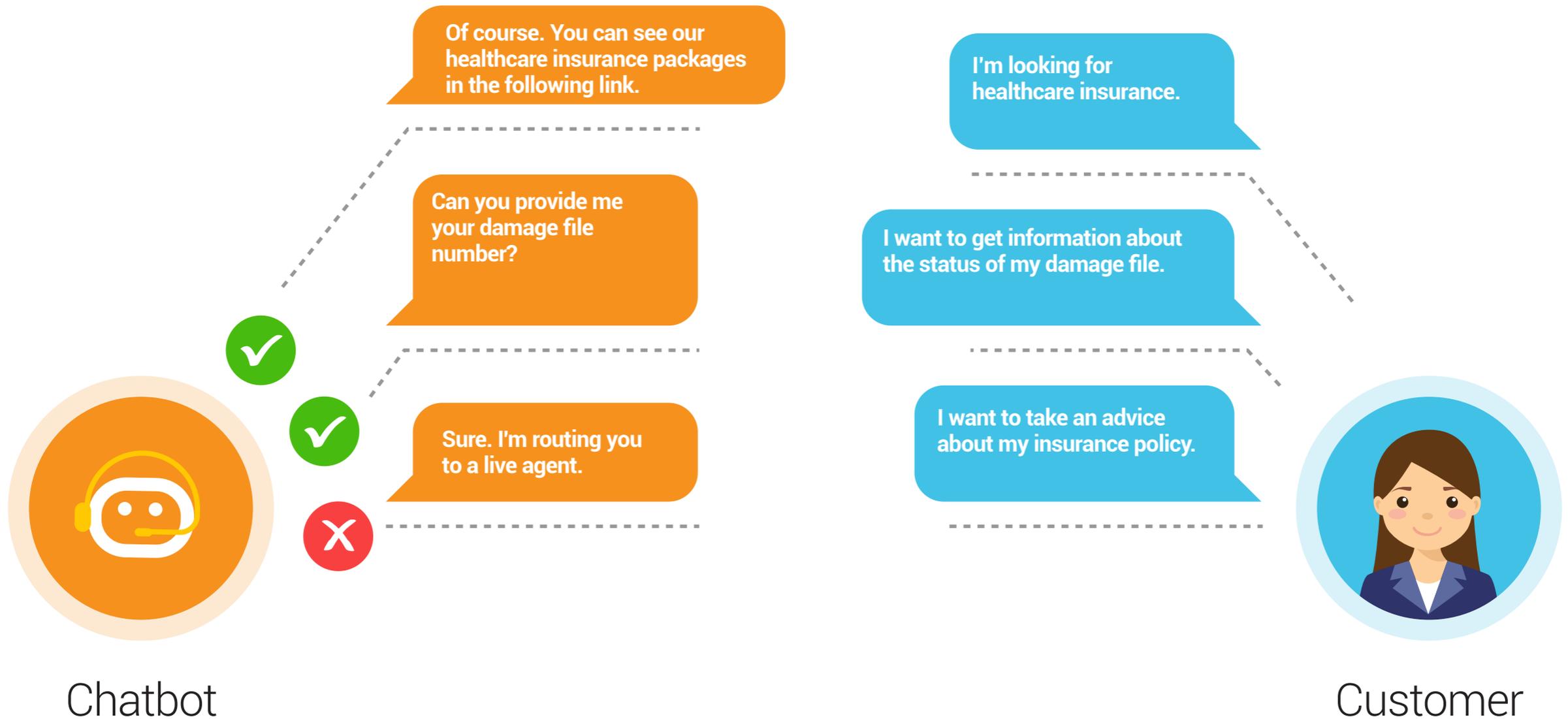
With the customized customer experience offered by the digital world, your website visitors can communicate with you through the Chatbot.

With Chatbot, your insurance industry customers, can view products, get quote, sign up for a policy, get information about the policy and damage file, update payment information.

Since the customer has a concern of trustable area for investment, purchasing on that product in the Insurance sector may have some complexity. Customers want to know clearly what to expect. A chatbot is a great way to answer customer needs by providing clear and simple answers.

As soon as someone visits your website, a chatbot is ready to chat 24/7. Are you ready to offer your customer a great experience with personalized solutions?

According to the research results, **80% of businesses** will take benefits from some form of chatbot automation **by 2020**.



Your customer can start a chat with the chatbot through the dialog box on your website. A chatbot can guide your customers, answer questions, collect feedback, browsing history. Your customers can connect with you whenever they want. Chatbots, learn from those interactions, and use the information to provide the best service to your customers.



Chatbot routes the customer to the live agent if it gets stuck in a conversation. In doing so, the chatbot chooses the right agent who can provide information for customer needs.

Thanks to a chatbot, your customers will get quick resolutions for their problems.